

Title	Support at Home Fee Schedule			
Department	Corporate	Section	Organisation	
Approved by	CEO	Document Type	Guideline	

South Gippsland Hospital Support at Home price list effective from 1 of November, 2025

Definitions of Participant Contribution Categories.

Clinical Support

Specialised services to maintain or regain functional and/or cognitive capabilities.

Services must be delivered directly, or be supervised, by university qualified or accredited health professionals trained in the use of evidence-based prevention, diagnosis, treatment and management practices to deliver safe and quality care to older people

Independence

Support delivered to older people to help them manage activities of daily living and the loss of skills required to live independently

Everyday Living

Support to assist older people to keep their home in a liveable state in order to enable them to stay independent in their homes

Clinical Support

Specialised services to maintain or regain functional and/or cognitive capabilities.

Services must be delivered directly, or be supervised, by university qualified or accredited health professionals trained in the use of evidence-based prevention, diagnosis, treatment and management practices to deliver safe and quality care to older people

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Support at Home Category	South Gippsland Hospital Service Support at home internal Services	Mon-Fri	Mon-Fri	Saturday/Sunday	Public Holiday weekday/weekend
		Per Hour	45 Mins	(per hour)	(per hour)
Clinical Care	Nursing Care				
	Registered Nurse	\$190.00	\$164.00	\$225.00/\$245.00	\$260.00/\$295.00
	Enrolled Nurse	\$160.00	\$138.00	\$185.00/\$200.00	\$215.00/\$240.00
	Nursing Care Consumables	Cost plus 10%			
	Allied Health Therapeutic Services				
	Physiotherapist/Exercise Physiologist	\$205.00			
	Occupational Therapist				
	Dietitian				
	Social work				
	AHA – Home exercise program	\$70.00 per visit			
	Moovers	\$35.00 per session			
	Nutrition				
	Supplements	Cost plus 10%			
	Care Management				
	Care Management	\$150.00			
	Service Coordination (Administration)	\$105.00			
	End of life pathway	\$190.00			
	Restorative Care Management	\$190.00			

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		Per Hour	45 Mins	(per hour)	(per hour)
Independence	Personal Care	\$135.00	\$116.00	\$160.00/\$170.00	\$180.00/\$205.00
	Respite Care				
	Day Respite Service	\$120.00 up to 4 hrs \$200.00/day			
	Flexible respite care – plus 0 to 20kms travel with client	\$135.00	\$116.00	\$160.00/\$170.00	\$180.00/\$205.00
	Flexible Respite care – plus 21 to 40kms travel with client	\$155.00	Upon agreed quote		
	Flexible Respite care – plus 41 to 60 kms travel with client	\$175.00			
	Flexible Respite care – plus 61 to 100 kms travel with client	\$195.00			
	Social support and community engagement				
	Social support group (Meal at own cost if at outing)	\$24.00			
	Accompanied Activities – plus 0 to 20kms travel with client	\$135.00			
	Accompanied activities- plus 21 to 40kms travel with client	\$155.00			

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Independence	Accompanied activities- plus 41 to 60 kms travel with client	\$175.00	Upon agreed quote		
	Accompanied activities – plus 61 to 100 kms travel with client	\$195.00			
	Trip				
	0-20KM	\$20.00			
	20-40KM	\$40.00			
	40-60KM	\$60.00			
	60-80KM	\$80.00			
	80km-100Km	\$100.00			

Support at Home Category	South Gippsland Hospital Service Support at home internal Services	Mon-Fri	Mon-Fri	Saturday/Sunday	Public Holiday weekday/weekend
		Per Hour	45 Mins	(per hour)	(per hour)
Every Day Living	Domestic assistance				
	House cleaning	\$105.00			
	Laundry	\$105.00			
Every Day Living	Shopping (unaccompanied) – Up to 20km's from client home	\$105.00			
	Shopping (unaccompanied) – 21 to 40km's from client home	\$125.00			
	Shopping (unaccompanied) - 41 to 60km's from client home	\$155.00			

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	Shopping (unaccompanied) -61 to 100km's from client home	\$175.00			
	Meal Prep in Home	\$105.00			
	Home Maintenance and repairs				
	Gardening	\$105.00			
	Home Maintenance and repairs	\$120.00			
	Meals from SGH Hospital				
	3 Courses	*\$22.00	*Package funds can fund up to 70% of this price however this will be dependent on Support at Home participant contributions as allocated by Services Australia. For further pricing on meals please discuss options with your Care Partner		
	2 Courses	*\$18.00			

Third Party (Associated) Providers

SGH utilises contracted services for care and services it cannot directly provide. These are services provided to South Gippsland Hospital clients by another entity, at an agreed price, with that entity being responsible for their own workforce and business costs. This includes but is not limited to some Allied Health services, small building works, aids and equipment, personal and respite care, domestic assistance, transport services and others as required. Costs for contracted services are charged according to each contractor's rates and/or fees.

SGH will establish a Service Agreement with preferred contractors who have been screened for suitability to deliver services to clients.

Clients may also nominate a provider to deliver their services, where suitable and in accordance with the Support at Home guidelines and legislation (subject to SGH approval).

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Support at Home Category	Third Party/ Associated Services	Cost
Clinical Services	Private Allied Health services • Counsellor or psychotherapist • Dietitian or nutritionist • Exercise physiologist • Music therapist • Occupational therapist • Physiotherapist	Cost of all services, consumables and/or equipment provided plus 10% administration fee
Independence Services	Private Allied Health services • Counsellor or psychotherapist • Dietitian or nutritionist • Exercise physiologist • Music therapist • Occupational therapist • Physiotherapist	
	Private Personal Care and Respite services • Personal Care • Respite Care	
	Private Therapeutic Services for independent living • Acupuncturist • Chiropractor • Diversional therapist • Remedial masseuse • Art therapist • Osteopath	

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	Assistive technology and home modifications Assistive technology and home modifications by the Assistive Technology and Home Modifications Scheme list, including wrap-around services, maintenance, and repair.	
Everyday Living	Contracted Home maintenance and Repair services - Assistance with home maintenance and repairs - Expenses for home maintenance and repairs	

Goods and Services Tax (GST) Government funded customers do not pay GST on items listed as GST free within the legislation.

[GST and home care |](#)

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Further information

For further information on how we can assist you, please contact the Home Care Packages team via:

- **Telephone:** 0447253792
- **Email:** homecarepackages@sghs.com.au

[Support at Home program – participant contributions](#)

[Support at Home program manual - version 4.0](#)

[Features of the new Support at Home program | Australian Government Department of Health and Aged Care](#)

Contributors

	Name/Position	Department/Committee
Policy Owner	Paul Greenhalgh, CEO	
Lead Reviewer	Samantha Park, DCC	Community Care
Contributor/s	Melissa Henwood, HCP Program Manager	Home Care Packages
Gender Impact Assessment Required	No	
Previous Approvals		
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